

# GUIDE TO A PERFECT CREWED CHARTER

Thank you for booking with Sebastus Sailing! We are thrilled to be part of your upcoming adventure. To ensure a smooth and memorable sailing vacation, we've prepared a list of important details to guide you through the process.

## Before Your Trip

### Booking Details and Documentation

- You will receive payment receipts for all completed payments.
- **Terms & Conditions**: Please read and familiarize yourself with rental Terms & Conditions you will receive upon booking confirmation.
- We will send you detailed marina/base information, including the location of your yacht and contact details for the base staff.

#### **Pre-Embarkation Requirements**

To prepare for your trip, please provide us the following <u>at least 10</u> <u>days before embarkation</u>:

- 1. **Crew List**: Completed with all passenger details.
- 2. Arrival Time: An approximate time of arrival at the marina.
- 3. **Contact Information**: Two reachable mobile numbers during the cruise.



### **Crew Details**

Your skipper and hostess details will be provided a few days before embarkation (or earlier, if available). The skipper will assist in planning the best routes and ensuring your safety and comfort on board. The hostess will take care of meal preparation, keep common areas clean, and ensure a relaxing and enjoyable experience for all guests.

### **Additional Options**

Enhance your trip with optional services or items, available at an additional cost and on request. Let us know in advance if you're interested in:

- Transfers from the airport or hotel
- Water toys (e.g., paddleboards, kayaks)
- Early check-in options (e.g., you may have an option to check-in at 1 pm instead of 5 pm)



#### **Provisioning and Supplies**

For food and drinks onboard, you have two options:

- 1. **Pre-Order Groceries**: Fill out the provisioning list, and the hostess will handle the shopping to ensure your groceries are ready on board upon arrival.
- 2. Shop Together with the Hostess: Visit a supermarket with your hostess to select food and drinks based on your preferences.

In both cases, the hostess will shop during the trip to replenish supplies as needed. Note that it is customary to provide the hostess with funds for shopping upfront.

#### **Travel Insurance**

We highly recommend insurance packages, such as:

- Travel health insurance
- Booking cancellation insurance
- Personal baggage insurance

For more details, visit our trusted insurance partner: <u>EIS Insurance</u>.

#### Suggested Sailing Routes

Explore recommended sailing routes at your destination <u>on our website</u>.



## During Your Trip

### **Check-In Process**

Upon arrival at the marina, carefully inspect the yacht. Ensure all items listed in the inventory are accounted for, including:

- Kitchen utensils
- Safety equipment
- Towels and bed linens
- Dinghy and other onboard equipment

If anything is missing or not functioning, inform the marina staff immediately.

### **Payments and Fees**

- Some extras noted in your proforma invoice must be paid **upon arrival**. These may include tourist taxes, final cleaning fees, or damage waivers (safety deposits).
- A safety deposit or damage waiver (deposit insurance) is mandatory for every charter.
- Certain payments may only be accepted in cash, depending on the charter's policies. If this information is not included in your booking confirmation, please contact us for clarification.

### **Fuel and Marina Costs**

- Yachts are delivered with a full fuel tank and must be returned in the same condition. Refueling surcharges will apply otherwise.
- Additional costs not included in your charter fee:
  - Skipper and hostess fee
  - Skipper and hostess meals
  - Fuel
  - Port/marina fees
  - Food and beverages
  - Other personal expenses



## **Crew Duties and Responsibilities**

### Skipper

Your skipper ensures a safe, enjoyable, and stress-free experience. Their responsibilities include:

- Ensuring the safety and well-being of all passengers and the yacht.
- Assisting with itinerary planning and adapting it based on weather conditions, local knowledge, and unforeseen circumstances.
- Recommending hidden gems, family-friendly spots, must-visit restaurants, and more.



### Hostess

The hostess takes care of your comfort onboard, including:

- Preparing two meals daily (breakfast and a light lunch).
- Cleaning common areas of the yacht.
- Shopping for groceries according to your preferences.

If you have <u>specific meal requests or dietary restrictions</u>, please communicate them to the hostess or the Sebastus Sailing team in advance to ensure a seamless dining experience.

### **Important Crew Notes**

- Cabin Facilities: Two cabins must be reserved for the crew. If separate crew cabins are unavailable, provide two guest cabins instead. One bathroom must be accessible to the crew (shared or private).
- **Food**: Meals must be provided for the crew. Dinner arrangements can be made either by including them in your meals or offering them a daily meal allowance (amount varies by destination).

For any issues during check-in or your trip, <u>contact the base manager and Sebastus</u> <u>Sailing</u> immediately to resolve the matter promptly. Clear communication with your crew is essential for an enjoyable experience. Let us know if you have any concerns about your crew.

## After Your Trip

- Please return the yacht on time with a full fuel tank.
- Confirm that all equipment and inventory are in order.
- Share your feedback with us to help us improve and ensure even better experiences for future travelers.



## **Useful Information**

### **Packing Tips**

For a hassle-free trip, check out our recommended sailing packing guides: <u>Sailing</u> <u>Packing Guide</u>

### Helpful Apps

Enhance your onboard experience with these excellent sailing apps:

- <u>Top Sailing Apps for iPhone</u>
- <u>Must-Have Sailing Apps</u>

#### Learn More About Skippered Charters

Discover the benefits of having a skipper on board: <u>5 Reasons You Don't Want to Skip a</u> <u>Skipper</u>.

We are here to assist you every step of the way. If you have any questions or need further assistance, please don't hesitate to contact us. We look forward to making your sailing trip unforgettable!

Slow down. Sail.

The Sebastus Sailing Team

